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Latitude™ BTE Guide

Moxi™ / Moda™ II

unitron™

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Your Latitude™ Hearing Instruments

Hearing Healthcare Professional: _____

_____

Telephone: _____

Model: _____

Serial Number: _____

Replacement Batteries: ☐ Size 312

Warranty: _____

Program 1 is the Automatic Program
(Available with Latitude™ 16 and 8 only)

Program 2 is the manual program for: _____

Program 3 is the manual program for: _____

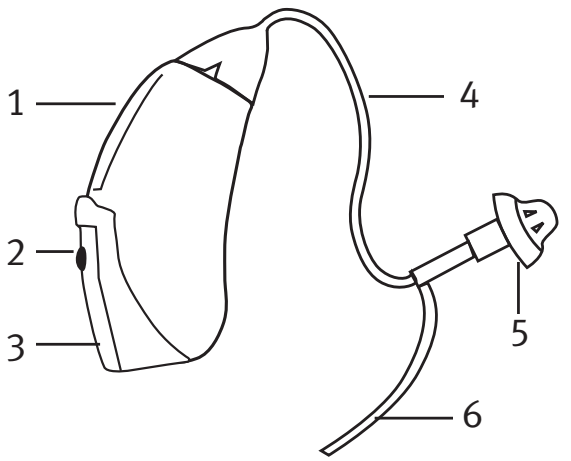
Program 4 is the manual program for: _____

Date of Purchase: _____

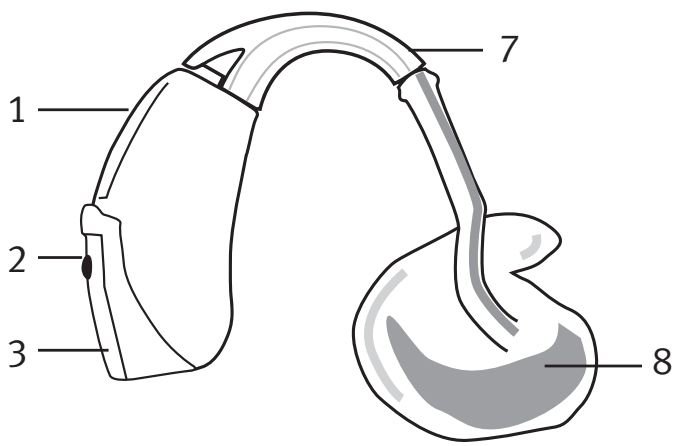
Overview of your Latitude™ Hearing Instrument

The diagrams below identify some of the components on your hearing instruments. Have your hearing healthcare professional place a check beside the diagram that best describes your hearing instrument style and attachment.

Moda™ II Attachment Style (check one)



☐ Moda™ II with slim tube and dome

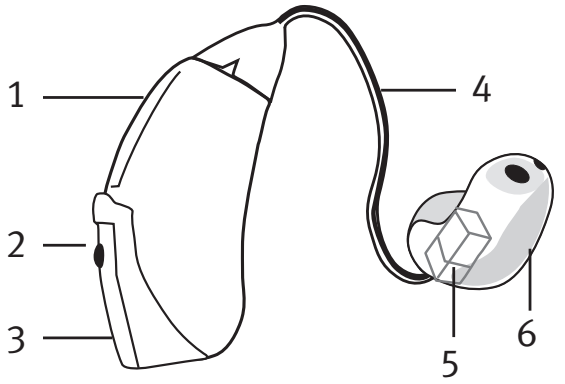


☐ Moda™ II with earmold

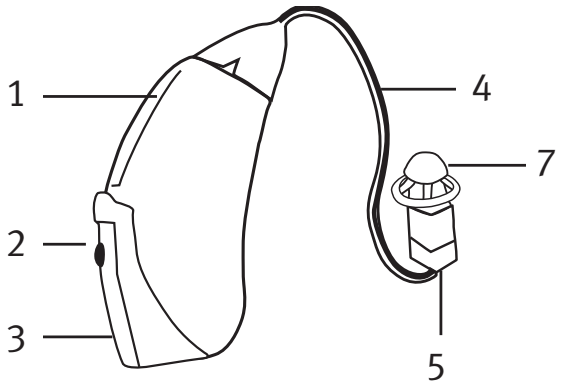
Moda™ II Legend

1 Microphone and Microphone Shield
2 Program Button or Volume Control (depending on your customized fitting)
3 Battery Door/ On & Off Switch
4 Tube
5 Dome
6 Retention Piece
7 Earhook
8 Earmold

Moxi™ Attachment Style (check one)



☐ Moxi™ with Shell



☐ Moxi™ with Dome

Moxi™ Legend

1 Microphone and Microphone Shield
2 Program Button or Volume Control (depending on your customized fitting)
3 Battery Door/ On & Off Switch
4 Tube
5 Speaker unit
6 Shell
7 Dome

My hearing instrument has (check all that apply)

☐ Program Button

☐ Push Button Volume Control

Optional Accessories (check all that apply)

☐ Smart Control

See Smart Control User Guide for more information.

Features of your Latitude™ Hearing Instrument

Latitude™ hearing instruments come equipped with the following features:

- Automatic listening program for Latitude 16 and 8 and 3 additional manual programs. Latitude 4 has 4 manual programs.
- Ability to adjust your personal clarity and comfort settings via smartFocus on the optional Smart Control, available on Latitude 16.

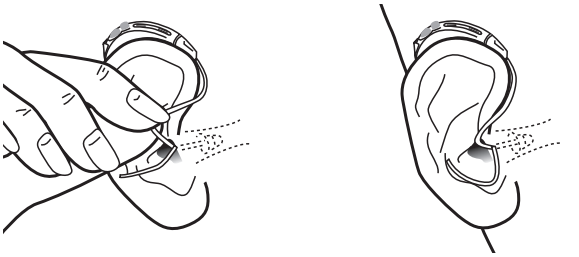
It may take some time for you to fully adjust to your new hearing instruments. In the beginning, do not feel as though you need to wear them for longer than is comfortable. Depending on your previous experience with hearing instruments can increase wearing time gradually until you have fully adjusted to them. Eventually, you should wear your Latitude hearing instruments all day every day.

Please consult your hearing healthcare professional regarding any adjustments you may require to ensure that you are happy with your hearing instrument. For instance, pitch and loudness of the beeps can be adjusted or turned off entirely. Also note that this is a general guide and your hearing healthcare professional may have enabled or disengaged certain features depending on your requirements.

Putting your Hearing Instruments on your Ears

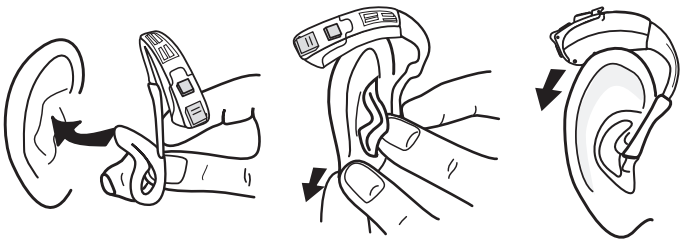
Your Latitude hearing instruments may be color-coded red for your right ear and blue for your left ear. This color indicator is located inside the battery door with a small colored dot.

Latitude™ with Domes



1. Hold the tube where it attaches to the dome and gently push the dome into your ear canal. The tube should lie flush against your head and not stick out.
2. Place Latitude over the top of your ear.
3. Place the retention piece in your ear so it rests at the bottom of the opening of your ear canal.

Latitude™ with Earmolds/Shells



1. Carefully insert the earmold/shell into your ear. The earmold/shell should fit into your ear snugly and comfortably. The tube should lie flush against your heard and not stick out.
2. Place Latitude over the top of your ear.

Turning your Hearing Instruments On and Off

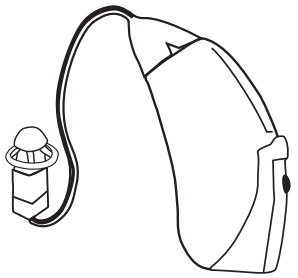
Your hearing instruments have a three-position battery door that acts as an off/on switch and that allows access to the battery compartment.

ON:

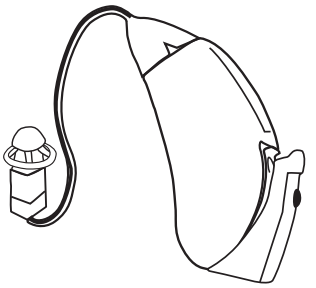
To turn the hearing instruments on, close the battery door fully. *Note: It may take 5 seconds before the hearing device turns on. Your hearing healthcare provider can additionally increase the start up delay if required.*

OFF:

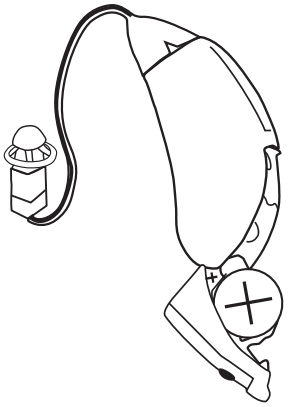
To turn the hearing instrument off, partially open the battery door. This position also allows excess moisture to vent away from the battery compartment.



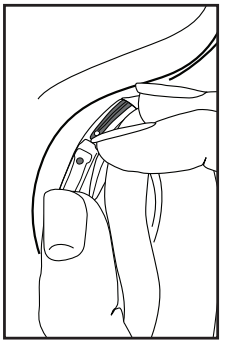
on



off



open



Note: When turning your hearing instrument on and off while it is on the ear, grasp the top and bottom of the instrument with your index finger and thumb. Use the index finger of your opposite hand to open and close the battery door.

Battery Information

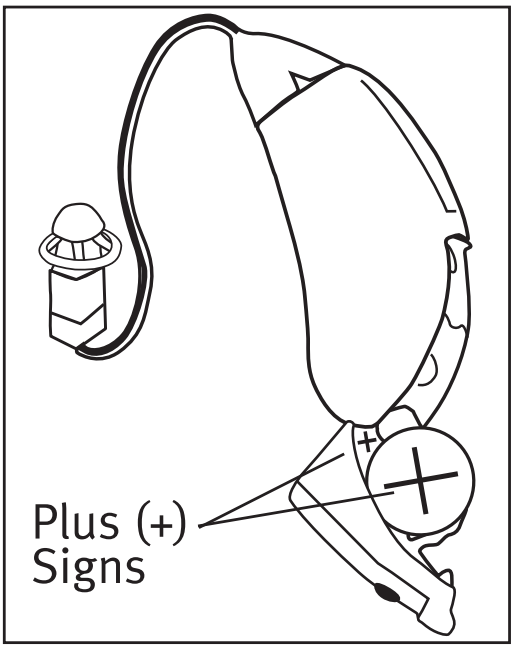
To replace the hearing instrument battery, fully open the battery door for access to the battery compartment.

Low Battery Warning

When you hear two long beeps, your hearing instruments are warning you that their batteries are low. You will hear the warning approximately every 30 minutes until you change the batteries or the batteries die. After the first warning, you may experience some reduction in sound quality. This is normal and can be remedied by inserting fresh batteries in the hearing instruments.

Replacing the Battery

1. Gently swing out the battery door with your fingernail, or grasp the top and bottom of the instrument with your index finger and thumb. You can use your index finger to open and close the battery door if this is easier.
2. Grasp the battery with your thumb and index finger and remove.



3. Insert the new battery into the battery compartment with the plus (+) sign on the battery facing the same way as the plus (+) sign on the edge of the battery door. This will ensure that the battery door closes properly.

Note: If the battery is inserted incorrectly, the door will not close.

4. Close the battery door.

Caring for Batteries

- Always discard batteries in a safe and environmentally friendly way.
- To prolong battery life, remember to turn your hearing devices off when not in use.
- Remove the batteries and keep the battery door open while hearing devices are not in use. This will allow internal moisture to evaporate.

Push Button

Your hearing instrument is equipped with a push button, built into the back of the battery door, which has been set for switching between programs or adjusting your volume. Note that your push button may be disabled by your hearing healthcare professional and, therefore, could be inactive.

Program Button

If you have an active push button program control, each time you push the button, you will move to a new program.

Your hearing instruments beep to indicate which program you are in (i.e. one beep for program 1, two beeps for program 2, etc.)

Program 1 (e.g. Automatic Program)	♪	1 beep
Program 2 (e.g. Group/Party Noise)	♪-♪	2 beeps
Program 3 (e.g. Easy-t/Telephone)	♪-♪-♪	3 beeps
Program 4 (e.g. Music)	♪-♪-♪-♪	4 beeps

Volume Control

If your push button has been configured as a volume control, you can adjust the volume level by pushing the button.

Your Latitude 16 hearing instruments will learn your volume control adjustments while the hearing instruments are set to the automatic program, if this feature has been enabled by your hearing healthcare professional. Over time, the hearing instruments will adjust the default volume settings in the automatic program to the levels that you typically use.

Your hearing healthcare professional can help you identify your different push button volume control settings.

Volume Setting	Beeps
Ideal volume level	1 beep
Increased loudness	1 beep + 1 high-pitched beep
Decreased loudness	1 beep + 1 low-pitched beep

Your Latitude hearing instruments may also come with an optional remote control which allows you to switch between different listening programs, and adjust your smartFocus. Please refer to your Smart Control User Guide for more information.

Using the Telephone

As telephones don't all work the same, you may experience different results from different phones. You can use many phones by simply holding the receiver to your ear, without the need to change to a dedicated telephone program on your hearing instrument. Remember to move the handset slightly up or back to find the position that sounds best to you.

Depending on the phone type you use, your hearing healthcare professional might have selected a dedicated phone program on your hearing instruments

For Latitude Moxi only: Your hearing instrument may have an automatic telephone program (easy-t feature), which automatically switches you to a dedicated telephone program when your hearing instrument is close to a telephone receiver. When the receiver is moved away from the hearing instrument it will automatically return to the previous listening program. If the hearing instrument does not switch to the telephone program automatically when the telephone receiver is placed in proximity, the magnet for easy-t hearing instruments should be attached to the telephone receiver. The magnet is designed to strengthen the magnetic field at the ear piece of hearing instrument compatible telephones.

Consult your hearing healthcare professional if you experience difficulties using your hearing instruments on the phone.

To affix the optional easy-t magnet:

1. Clean the telephone receiver.
2. Hold the magnet near the “listening end” of your telephone receiver and release it (Figure 1). The magnet will flip to the appropriate side and seek the optimal position on the telephone receiver.
3. Place the double-sided tape in this optimal position on the telephone receiver (Figure 2) and attach the magnet to the tape (Figure 3).

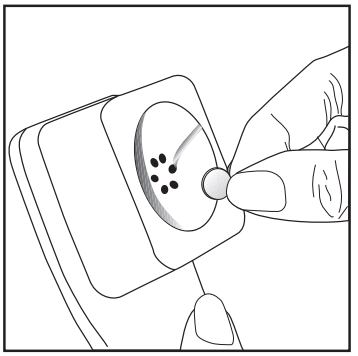


Figure 1

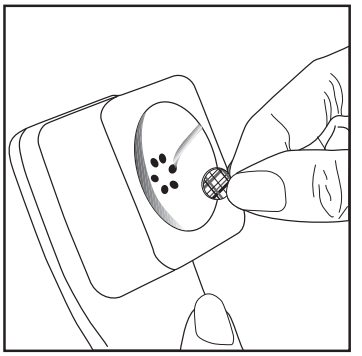


Figure 2

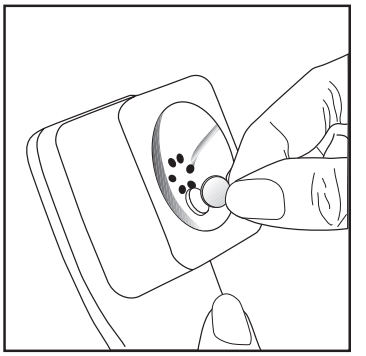


Figure 3

Caring for your Hearing Instruments

- Open the battery door when not in use.
- Always remove your hearing instruments when using hair care products. The hearing instruments can become clogged and cease to function properly.
- Do not wear your hearing devices in the bath or shower or immerse them in water.
- If your hearing instruments do become wet, do not attempt to dry them in an oven or microwave. Do not adjust any controls. Open the battery doors immediately, and allow your hearing instruments to dry naturally for 24 hours.
- Protect your hearing devices from excessive heat (hair dryer, vehicle glove box or dashboard).
- Ensure you do not twist or squeeze the tube when your hearing instruments are placed in their case.
- Regular use of a dehumidifier, such as a Dri-Aid kit, can help prevent corrosion.
- Do not drop your hearing devices or knock them against hard surfaces.

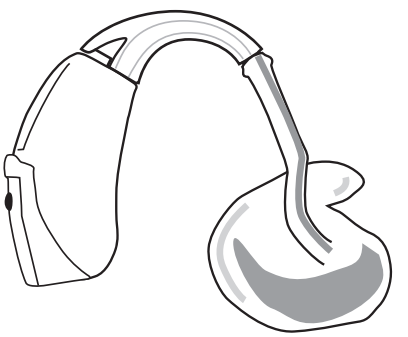
Cleaning your Hearing Instruments

Ear wax is natural and common. Ensuring your hearing devices, earmolds and domes are free of ear wax is an important step in your daily cleaning and maintenance routine.

- Never use alcohol to clean your hearing devices, earmolds or domes.
- Do not use sharp tools to dislodge ear wax. Sticking household items into your hearing devices or earmolds can seriously damage them.

Latitude™ Hearing Instruments with Earmolds

Earmolds send amplified sound from the hearing devices into the ears. They must fit into your ears snugly and comfortably. If amplified sound leaks out of your ear, you may hear whistling.

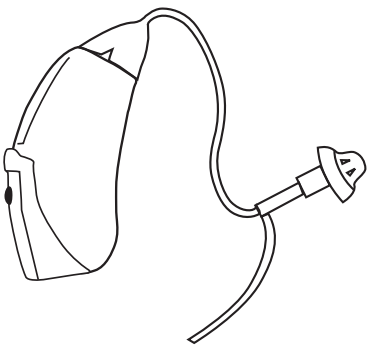


Always ensure earmolds are clean and free of earwax. Do not use alcohol to clean your earmolds. If the earmolds become plugged, clear the opening with a wax loop or pipe cleaner. If your physician prescribes eardrops, clean any moisture that may get into the earmolds or tubing to prevent plugging.

If the earmolds require further cleaning, disconnect the plastic tube from the hook of the hearing devices.

Wash only the earmolds in warm water with a mild soap. Rinse them with cool water and allow them to dry overnight. Make sure the earmold tubes are dry before reconnecting them to each hook on your hearing devices.

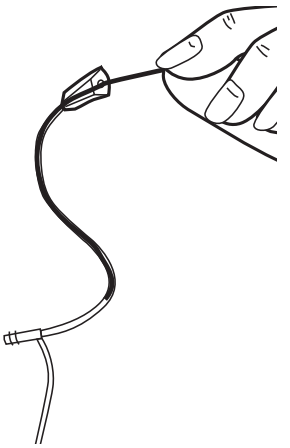
Latitude™ Hearing Instruments with Slim Tubes and Domes



You should have the slim tubes and domes replaced by your hearing healthcare professional approximately every three to six months or when they become stiff, brittle or discoloured. Clean the domes daily with a damp cloth. You should also clean the slim tubes periodically, with the cleaning pin provided, when you begin to notice debris in and around the tubes.

1. Hold the slim tube in one hand and the hearing instrument in the other hand.
2. Gently turn the hearing instrument until it detaches from the slim tube.
3. Use a damp cloth to clean the outside of the slim tube and dome.
4. Remove the dome from the slim tube before cleaning the slim tube.
5. Using the black cleaning pin provided in the kit,

gently insert the cleaning pin where the slim tube attaches to the hearing instrument and push the pin all the way through the tube.

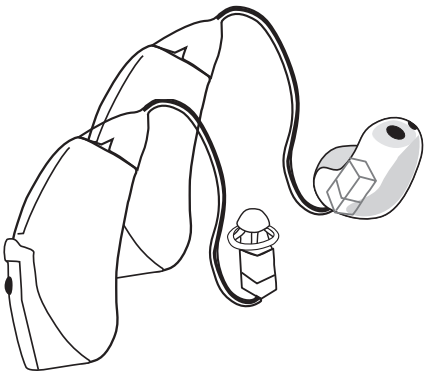


Note: The slim tubes and domes should never be rinsed or submerged in water as water drops may become lodged in the tube, block sound or damage the electrical components of the hearing instrument.

6. Once the slim tube has been cleaned, reattach it by gently turning the hearing instrument onto the slim tube.

Latitude™ Hearing Instruments with Shells and Domes

1. Clean the domes and shells on the outside daily with a damp cloth. Avoid getting any water in and around the speaker units and shells.



Note: The tubes, speakers, domes or shells should never be rinsed or submerged in water as water drops may block sound or damage the electrical components of the hearing instrument.

2. If your shells require further cleaning, the speaker waxguard may be plugged and require replacing. See your hearing healthcare professional.

Signature Features of your Latitude™ Hearing Instruments

SmartFocus™

If your Latitude 16 hearing instruments come with the optional Smart Control remote, you may have access to adjust the smartFocus control. It allows you to focus on hearing speech or background noise in your listening environment. This control provides an additional fine tuning adjustment beyond a traditional volume control. You can adjust your smartFocus control to focus on speech (clarity) or soften the background noise (comfort) using the dial on your Smart Control.

As you adjust your smartFocus, your Latitude 16 hearing instruments will learn your smartFocus clarity and comfort settings while the hearing instruments are set to the automatic program; if this feature has been enabled by your hearing healthcare professional. Over time, the hearing instruments will adjust the pre-programmed smartFocus settings to your preferred levels.

Assistive Listening Devices

Listening in Public Places

Latitude's telecoil option can also help you listen in public places equipped with telecoil compatible assistive listening devices such as a loop system. When you see this symbol, it means that there is loop system installed; this loop system is compatible with your hearing instrument. Please contact your hearing healthcare provider for more information on loop systems.

Warnings

- Hearing devices should only be used as directed by your physician or hearing healthcare professional.
- Hearing devices will not restore normal hearing and will not prevent or improve a hearing impairment resulting from organic conditions.
- Do not use your hearing devices in explosion hazard areas.
- Allergic reactions to hearing devices are unlikely. However, if you experience itching, redness, soreness, inflammation or a burning sensation in or around your ears, inform your hearing healthcare professional and contact your physician.
- In the unlikely case that any parts remain in the ear canal after the removal of the hearing instrument, contact a physician immediately.
- Remove your hearing devices for CT and MRI scans or for other electromagnetic procedures.
- Special care should be exercised in wearing hearing devices when maximum sound pressure levels exceed 132 decibels. There may be a risk of impairing your remaining hearing. Speak with your hearing healthcare professional to ensure the maximum output of your hearing devices is suitable for your particular hearing loss.

Magnet Warnings

- Be sure the magnet is securely affixed to the telephone.
- Keep loose magnets out of reach of children and pets.
- If the magnet falls into your ear, contact your hearing healthcare professional.
- If the magnet is swallowed, contact your physician immediately.
- The magnet may affect some medical devices or electronic systems. Always keep the magnet (or the telephone equipped with the magnet) at least 30 cm (12”) away from pacemakers, credit cards, floppy disks or other magnetically sensitive devices.
- Too high distortion during dialing or phoning may mean that the phone handset is stressed by the magnet. To avoid any damage, please move the magnet to another place on the telephone receiver.

Battery Warnings

- Never leave hearing devices or batteries where small children and pets can reach them.
- Never put hearing devices or batteries in your mouth. If a hearing device or battery is swallowed, call a physician immediately.

Warning to hearing healthcare professional:

- Domes should never be fitted on patients with perforated eardrums, exposed middle ear cavities, or surgically altered ear canals. In the case of such a condition, we recommend to use a customized ear mold.

Precautions

- The use of hearing devices is only part of hearing rehabilitation; auditory training and lip reading instruction may be required as well.
- In most cases, infrequent use of hearing devices does not provide full benefit. Once you have become accustomed to your hearing devices, wear your hearing devices everyday all day.
- Your hearing devices use the most modern components to provide the best possible sound quality in every listening situation. However, communication devices such as digital cell phones can create interference (a buzzing sound) in hearing devices. If you experience interference from a cell phone being used close by, you can minimize this interference in a number of ways. Switch your hearing devices to another program, turn your head in a different direction or locate the cell phone and move away from it.

Labeling

The serial number and year of manufacture are located inside the battery door.

Troubleshooting Guide

CAUSE	POSSIBLE REMEDY
No sound	
• Not turned on	• Turn on
• Low/dead battery	• Replace battery
• Poor battery contact	• Consult your hearing healthcare professional
• Battery upside down	• Insert battery plus (+) side up
• **Moda II:** Earmolds/ slim tubes/domes blocked with ear wax **Moxi:** Shells/domes blocked with ear wax	• Clean earmolds or slim tubes and domes. See “Cleaning your Hearing Instrument”. Consult your hearing healthcare professional.
• Plugged microphone protector	• Consult your hearing healthcare professional
Not loud enough	
• Low volume	• Turn up volume; see hearing healthcare professional for models without a manual volume control or if problem persists.
• Low battery	• Replace battery
• **Moda II:** Earmolds/ slim tubes/domes not inserted properly **Moxi:** Shells/domes not inserted properly	• See “Putting Your Hearing Instruments on Your Ears”. Reinsert carefully.
• Change in hearing	• Consult your hearing healthcare professional
• **Moda II:** Earmolds/ slim tubes/domes blocked with ear wax **Moxi:** Shells/domes blocked with ear wax	• Clean shells and domes. See “Cleaning your Hearing Instrument”. Consult your hearing healthcare professional.

CAUSE	POSSIBLE REMEDY
• Plugged microphone shield	• Consult your hearing healthcare professional
Intermittent	
• Low battery • Dirty battery contact	• Replace battery • Consult your hearing healthcare professional
Two long beeps	
• Low battery	• Replace battery
Whistling	
• **Moda II:** Earmolds/ slim tubes/domes not inserted properly **Moxi:** Shells/domes not inserted properly	• Remove and reinsert carefully
• Hand/clothing near ear	• Remove hand/clothing from ear
• Poorly fitting shells/ domes	• Consult your hearing healthcare professional
Not clear, distorted	
• **Moda II:** Poorly fitting earmolds/slim tubes/ domes **Moxi:** Poorly fitting shells/domes	• Consult your hearing healthcare professional

CAUSE	POSSIBLE REMEDY
• **Moda II:** Earmolds/ slim tubes/domes blocked with ear wax **Moxi:** Shells/domes blocked with ear wax	• Clean shells and domes. See “Cleaning Your Heraing Instrument”. Consult your hearing healthcare professional.
• Low battery	• Replace battery
• Plugged microphone protector	• Consult your hearing healthcare professional
Shells/domes falling out of ear	
• Poorly fitting earmolds/ slim tubes/shells/domes	• Consult your hearing healthcare professional
• Earmolds/shells/domes not inserted properly	• See “Putting Your Hearing Instruments on Your Ears”. Reinsert carefully.
Weak on the telephone	
• Telephone not positioned properly	• Move telephone receiver around ear for clearer signal. See “Using the Telephone”.
• Hearing instrument requires adjustment	• Consult your hearing healthcare professional

For any problems not listed in the guide, contact your hearing healthcare professional. If you do not have a hearing healthcare professional, please contact the nearest office listed on the back page of this booklet.

Warning to Hearing Instrument Dispensers

A hearing instrument dispenser should advise a prospective hearing instrument user to consult promptly with a licensed physician (preferably an ear specialist) before dispensing a hearing instrument if the hearing instrument dispenser determines through inquiry, actual observation, or review of any other available information concerning the prospective user, that the prospective user has any of the following conditions: (i) Visible congenital or traumatic deformity of the ear. (ii) History of active drainage from the ear within the previous 90 days. (iii) History of sudden or rapidly progressive hearing loss within the previous 90 days. (iv) Acute or chronic dizziness. (v) Unilateral hearing loss of sudden or recent onset within the previous 90 days. (vi) Audiometric air-bone gap equal to or greater than 15 decibels at 500 hertz (Hz), 1,000 Hz, and 2,000 Hz. (vii) Visible evidence of significant cerumen accumulation or a foreign body in the ear canal. (viii) Pain or discomfort in the ear. Special care should be exercised in selecting and fitting a hearing instrument whose maximum sound pressure level exceeds 132 decibels because there may be risk of impairing the remaining hearing of the hearing instrument user. [This provision is required only for those hearing instruments with a maximum sound

pressure capability greater than 132 decibels (dB).]

Important Notice for Prospective Hearing Instrument Users

Good health practice requires that a person with a hearing loss have a medical evaluation by a licensed physician (preferably a physician who specializes in diseases of the ear) before purchasing a hearing instrument.

Licensed physicians who specialize in diseases of the ear are often referred to as otolaryngologists, otologists or otorhinolaryngologists. The purpose of medical evaluation is to assure that all medically treatable conditions that may affect hearing are identified and treated before the hearing instrument is purchased. Following the medical evaluation, the physician will give you a written statement that states that your hearing loss has been medically evaluated and that you may be considered a candidate for a hearing instrument. The physician will refer you to an audiologist or a hearing instrument dispenser, as appropriate, for a hearing instrument evaluation. The audiologist or hearing instrument dispenser will conduct a hearing instrument evaluation to assess your ability to hear with and without a hearing instrument. The hearing instrument evaluation will enable the audiologist or dispenser to select and fit a

hearing instrument to your individual needs. If you have reservations about your ability to adapt to amplification, you should inquire about the availability of a trial-rental or purchase-option program. Many hearing instrument dispensers now offer programs that permit you to wear a hearing instrument for a period of time for a nominal fee after which you may decide if you want to purchase the hearing instrument. Federal law restricts the sale of hearing instruments to those individuals who have obtained a medical evaluation from a licensed physician. Federal law permits a fully informed adult to sign a waiver statement declining the medical evaluation for religious or personal beliefs that preclude consultation with a physician. The exercise of such a waiver is not in your best health interest and its use is strongly discouraged.

Children With Hearing Loss

In addition to seeing a physician for a medical evaluation, a child with a hearing loss should be directed to an audiologist for evaluation and rehabilitation since hearing loss may cause problems in language development and the educational and social growth of a child. An audiologist is qualified by training and experience to assist in the evaluation and rehabilitation of a child with a hearing loss.

Unitron Distributors

Corporate Office/International
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